

February 6th, 2016

Mr. Richard Pfendler
National Custom Homes
1181 S. Rogers Circle
Suite 31
Boca Raton, FL 33487

Dear Rick,

Sabina and I want to express our thanks and gratitude to all the members of NCH, Sub-contractors, Scott and you for your diligent efforts on our behalf since the very first meeting we attended at your office in the summer of 2013.

Without your support, passion and industry knowledge our beautiful home might have never been built. You mentored us and held our hands throughout the process, taught us month after month and showed us the way forward. Beginning with budgeting at the onset, and all the way to the end with finishes, etc. your group provided us with exceptional service and value.

Our home was finished by December 2014 exactly 12 months after you broke ground and here we are in February 2016 loving the house.

We fondly recall how you introduced us to some of your clients as we visited their homes around Boca and Delray and learning how happy everyone was to see you again even though it had been years. Well, from those visits you walk away thinking..."are all these folks actors"! Customers of NCH come to love the Pfendler's, and upon completion the experience of building a home goes from a very potentially stressful situation into a memorable rewarding experience.

Please share our experience with anyone Scott and you deem appropriate. As you know our house is easy to see from the curve side, but we would as well welcome the opportunity to show the interior of the home and meet your prospective client.

All our best and warm regards,

Jose and Sabina F.

Custom Home Owner – Boca Raton, Florida