

Dear Rick:

I wish I could take this opportunity to thank you for building our house.

As Michelle and I related to you, the townhouse which you built for us is the third custom home which we have been fortunate enough to have built. For the most part we had reasonably good experiences in our past custom home endeavors, but I must truly say that working with you and your people was far and away the best experience we have had. Your commitment to detail, quality and simply "getting it right" is unwavering. In the construction of our house there was no concern or detail that was to insignificant for you to discuss and resolve.

We love our house and though we have been lucky enough to live in some great places, we now look forward to winter as the house that you have built for us is my favorite place to be. Michelle and I have enjoyed being your neighbors and getting to know you and Sandi as friends.

Rick, I wish you great success with your new townhouse project a few doors away from us and should any of your prospective customers wish to review our townhome or contact me as a reference you should urge them to do so.

Fondly,

Thomas C.