

Dear Rick,

This is a belated note to you about the new home that you built for us in the Royal Palm Yacht Club. Besides meeting all of the expectations we continue to be amazed by the quality of the workmanship, the attention to detail, and the overall beauty was created. It is a tribute to you, the contractors you chose, your organization, and most particularly to Barry, the person who oversaw the day to day construction.

But, what was more impressive was the responsiveness to following up on the minor problems that arose after we closed title. You honored every part of your warranty, and then some. Barry made sure that the various contractors would stand behind their work, and show up when promised.

Barbara and I have purchased a number of new homes, but the positive experience that we had with your organization, exceeded by far our expectations. We are very proud of our home, and take pleasure in the reaction of visitors who marvel at the overall effect.

We would recommend you and your organization without reservation to anyone who would be interested in a new home. Also, please feel free to give our name as a reference, and we would be pleased to offer our home as an example of the grandeur that you are capable of creating.

With many thanks and personal regards,

Irving G.