

Dear Rick,

Having National Custom Homes build our house was truly a dream come true. After already building three previous homes, Marlene and I were not even thinking of building another.

Our decision to build was based on two things. The first was viewing the beautiful finish work in homes completed by your company. The second, and most important, was meeting you. We have never met a more honest and caring man with as much integrity as you.

During construction, until the time the house was completed, you and your office staff including Anita, Linda and Donna could not have been more helpful and accommodating. You truly have surrounded yourself with wonderful conscientious people.

The last thing we want you to know is that your son Scott, who was our project manager, is truly a gem. He was able to handle any situation with incredible ease. Like his father, he went above and beyond to please Marlene and me. We are sure you realize he has been a wonderful addition to your company.

Thanks again for giving us a magnificent home. The raves that we receive never stop!

Sincerely yours,

Edward and Marlene N.