

To Whom It May Concern,

In 1989 my husband and I retired to Florida. We always were apartment dwellers in New York City. We built our first home at the Polo Club with Rick Pfendler of National Custom Homes. Not knowing anything about building a home, Rick guided us step by step through the construction of this home. We were very satisfied with everything that he did in this home.

In 1994, we built our second home at the Polo Club, much larger with many more details. It was perfection working with Rick and his company.

In 2006, I became single and purchased a home at Bocaire CC. The house was gutted; nothing left but the walls. I would never have attempted to do this without Rick's guidance. I moved in my new home March 2007. The renovation took eight months, as planned. Never once did I have a problem. Rick builds a home as if he would move into the home himself. I would make a punch list and Rick would always add to it and the work would be completed within two days. He was at the jobsite twice each day. Rick is a perfectionist and he expects his sub-contractors to be perfect. His subs respect him and when he says "jump", they ask "how high". He runs a clean job site that was very important at Bocaire CC.

Rick is a very special person with sincerity for his client's needs. He has integrity and honesty and a complete knowledge home building business. Working with Rick was a most enjoyable experience.

Regards,

Donna R.